



CUSTOMER SERVICE

2026

Customer Service

April Brackin

VP, Savannah Quarters Office Manager
2100 Pooler Parkway
Pooler, GA 31322
O: (912) 450-6123
abrackin@greatoaks.bank
www.linkedin.com/in/april-brackin-45b1a395

Karly Cowart

Customer Service Representative
7426 Hodgson Memorial Drive
Savannah, GA 31406
O: (912) 298-6248
kcowart@greatoaks.bank

Magan Crawford

Customer Service Representative
127 6th Street Southeast
Cochran, GA 31014
O: (478) 220-6177
mcrawford@greatoaks.bank

Kelli Edge

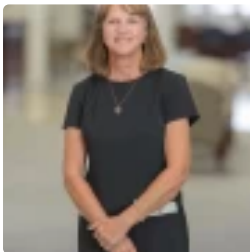
Head Teller
5101 5th Avenue
Eastman, GA 31023
O: (478) 220-6116
kedge@greatoaks.bank

**Mallory Guyton**

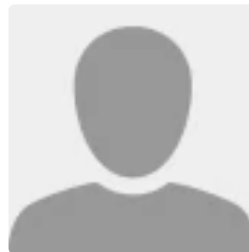
Customer Service Representative
5101 5th Avenue
Eastman, GA 31023
O: (478) 220-6140
mguyton@greatoaks.bank

Paula Henry

Customer Service Representative
42 Town Centre Drive
Richmond Hill, GA 31324
O: (912) 445-6867
PHenry@greatoaks.bank

**Pam Knowles**

VP, Office Manager
390 2nd Street
Rhine, GA 31077
O: (478) 220-6155
pknowles@greatoaks.bank

**Sheena Maddox**

Office Manager
127 6th Street Southeast
Cochran, GA 31014
O: (478) 220-6129
smaddox@greatoaks.bank
www.linkedin.com/in/sheena-maddox-09b2902ab

Madison Nelson

Customer Service Representative
2100 Pooler Parkway
Pooler, GA 31322
O: (912) 450-6129
mnelson@greatoaks.bank

**Keith Parker**

Office Manager and Small Business Banker
7426 Hodgson Memorial Drive
Savannah, GA 31406
O: (912) 298-6242
kparker@greatoaks.bank

Jada Pinckney

Customer Service Representative
Great Oaks Bank
2100 Pooler Parkway
Pooler, GA 31322
O: (912) 298-6244
jpinckney@greatoaks.bank

**Amanda Pittman**

Customer Service Representative
Great Oaks Bank
42 Town Centre Drive
Richmond Hill, GA 31324
O: (912) 450-6129
apittman@greatoaks.bank

Melissa Rozier

Office Manager
42 Town Centre Drive
Richmond Hill, 31324
O: (912) 445-6863
mrozier@greatoaks.bank

**Debra Sheffield**

VP, Office Manager
5101 5th Avenue
Eastman, GA 31023
O: (478) 220-3102
dsheffield@greatoaks.bank

Jerica Webb

Customer Service Representative
5101 5th Avenue
Eastman, GA 31023
O: (478) 374-4754
jwebb@greatoaks.bank